

Terms and Conditions

General

The BNB reserves the right to deduct any sums owed to it by the guest and the exercise of such right shall be without prejudice to any other rights which the BNB may have in terms of this agreement or in law. The agreement will be construed in accordance with Alberta Law and the guest agrees to submit to the non-exclusive jurisdiction of the Alberta courts.

Any notice or invoice hereunder shall be duly served on either party if delivered to their last known address.

No variation of this agreement shall be valid unless it is in writing and signed by, or on behalf of each of the parties.

Failure to exercise, or any delay in exercising any right or remedy provided under this agreement by law to the BNB shall not constitute a waiver of that (or any other) right or remedy nor shall be precluded or restrict any further exercise of that (or any other) right or remedy.

In the event that the guest has a complaint during his/her stay at the BNB he/she must bring it to the attention of the BNB management as soon as possible to allow the BNB the opportunity to address the issue during your stay.

Cancellation by the BNB

The Hotel shall be entitled to cancel any booking immediately if a guest is in arrears with payment to the BNB, or if the guest becomes insolvent or has an administrator appointed over his/her affairs or if the guest breaches any of the other of these terms and conditions.

If the BNB cancels the booking for reasons other than set out in these terms and conditions then it will use its reasonable endeavours to provide alternative facilities to the guest at another BNB similar or comparable standard subject to facilities being available.

Cancellations and non arrivals

Cancellations to any bookings must be made in writing the guest shall be liable for and pay to the BNB the cancellation fee (100% non refundable if cancelled 72 hours before check in). The amount as described by the BNB at the time of booking confirmation.

All rooms that have been confirmed will be held until 24h00 on the scheduled date of arrival at which time the BNB may relet the room without any further notice, unless notified of a late arrival.

Changes to bookings

Changes to any booking must be made no amendments are guaranteed until written confirmation is provided by the BNB. Rate variations may apply depending on the nature of the charge.

CHECKIN AND CHECKOUT POLICIES

Check in at 2:00 pm

Check out at 10:00 am

Requests for early check in and late checkout will be handled based on hotel availability at the time of check in (an additional fee is payable for late checkout).

The BNB can accommodate guest luggage complimentary in a secure location till your room is ready.

Should you need to confirm an earlier time than the standard check in time or a departure later than 10:00 please contact the hotel directly in advance if you want to be able to check in earlier than the hotels check in time and want to guarantee that you will be able to checkin to the room earlier, we would advise you to reserve the night prior to the date of arrival.

Exceeding checkout times without notifying the BNB can result in extra charges including, but not limited to late checkout fees and/or an extra nights charges being applied to your bill.

DAMAGE OR REMOVAL OF HOTEL PROPERTY

Guests will be responsible for any damage to the BNB or to any furnishings fittings and equipment by any act or omission of the guest, his/her invitees, subcontractors or guest.s Should this damage come to light after the guest has departed the BNB reserves the right to make a charge to his/hers credit card or debit card.

The BNB reserves the right to charge guests the cost of replacing any items that are removed from the hotel by them without consent. The charge will be the full replacement cost plus delivery charges of the missing item(s).

If the guest tampers with any electrical or electronic equipment in the BNB he credit card or debit card will be charged.

LOST AND DETAINED PROPERTY

If the staff find any property belonging or goods left behind or detained of the guest it will be kept for one month and disposed of at the BNBs discretion.

BEHAVIOUR

The BNB reserves the right to judge acceptable levels of noise or behaviour of the guest or invitees of the guest who must take steps for corrective action as requested by the BNB. The BNB may terminate the reservation without being liable to for any refund or compensation.

DISABILITY POLICY

Not suitable for people with physical disabilities.

PET POLICY

Pets are allowed on request only and dogs may not be left unattended in guest rooms and will not sleep on the beds.

NON SMOKING POLICY

No smoking in the rooms or common areas smoking is only permitted outside the building.

GUARANTEE POLICY

A valid credit card guarantee, or deposit or prepayment is required at the time of the booking.

A mastercard visa American express or debit card.

LEGAL COSTS

Any civil litigation brought against the guest or his invitees will be paid by the guest on a solicitor/client basis whether we win or lose in court .Any defamation or derogatory comments made by the guests will be removed by the BNB and billed to the guest(s). The BNB or agents have the right to do credit check(s) or criminal record check(s).

LIABILITY

All warranties, conditions and terms implied by statute or common law are to the fullest extent permitted by law excluded from this agreement.

The BNB shall have no liability to the guest and/or the guests invitees, visitors, employees, subcontractors for any special, indirect, consequential loss or damage. The BNB total liability to the guest and/or the guest's invitees, visitors, employees, subcontractors or invitees for any special, indirect, consequential loss or damage. The BNB total shall whenever permitted by law be limited to the value of this agreement.

The guest shall indemnify the BNB against any/ *all liability and any claims, proceedings or damages resulting or arising from or by the booking function, the guest, his/her* invitees visitors or any service provider engaged by the guest.

Guests are encouraged to lock their rooms at all times unattended. Guests should take note that the BNB does not accept responsibility whatsoever for theft from the BNB premises or the guests room in the BNB. The guest is advised to have and is responsible for insurance to cover loss of baggage personal effects and money.

The guests shall be responsible for any damage done for any damage caused to the rooms, furnishings, utensils and equipment therein caused by or attributed to any act, omission, default or neglect of the guest or his invitees, visitors or service providers engaged by the hotel and will pay to the BNB on demand the amount required to make good or remedy any such damage for the purpose of this clause, acts or omissions of the guests, invitees, employees and/or subcontractors shall be deemed acts of the guest.

FORCE MAJEURE

The BNB shall not be in breach of this agreement if it does not provide the services under this agreement, and it shall be entitled to cancel a booking if it is no longer able to provide the accommodation, due to to one or more of the following circumstances:

Any part of the BNB is closed due to fire ,alteration or redecoration by the order of any public authority or any reason beyond the hotel's control.

There is a failure to supply the hotel with gas, electricity or water is outside of the BNB's control. Fire lightning or explosion riot or civil commotion, malicious damage, storm, tempest flood, burst pipes earthquakes, or impact resulting in the BNB unable to provide the booked facilities. The BNB or any part of thereof is designated for alternative use.